



Patient Info: Who to Call

- A. **Call 911 if:**
- o You have severe trouble breathing or severe chest pain
 - o You are very confused or not thinking clearly
 - o You pass out (lose consciousness)
- B. **Call your primary care provider if:**
- o You have new or worse trouble breathing
 - o Your symptoms are getting worse
 - o You start getting better and then get worse
 - o You have severe dehydration such as:
 - having a very dry mouth
 - passing only a little urine
 - feeling very light-headed
 - your reading is below this level after rechecking or if your oxygen level changes by 3%

For patients with pulse oximeters: as outlined in the instructions for use, your care team will advise you what pulse oximetry levels are acceptable for you. Generally, an oxygen level of 93% or greater is acceptable.

If you have concerns about your health on evenings or weekends, call 911 as this program is available Monday-Friday 8:30 – 4:30 only.

Please note: your check-in call may come from a cell phone number which will appear as 'private' on your call display. Please be sure to answer these calls during your monitoring period.